

Trading Places International

Vacatia Partner Services



Contents October 2022

C	D	LI:	بر م ما د	1- 6	-	
6	ru	มแ	sher	SI	JOH	ıer

- **Soft Landing** Still Likely
- 12 7 Key Strategies for Reducing **Timeshare Resort Management** Costs
- **Top Resorts: Employee** Satisfaction
- Inflation Busters
- 20 LinkedIn Minute: Streamline Your **Profile URL**
- 22 **Faces & Places**
- 24 **Business Directory**
- **Classifieds** 30

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Resort Trades – the timeshare industry's only true news journal – provides relevant, timely news to assist resort developers, operators and management staff stay current and make better business decisions. The super tabloid print version is distributed twelve times annually to every resort in the U.S. and is supported by an interactive online news resource, ResortTrades.com. A digital version, plus a newsletter "Resort Nation", is emailed monthly to a subscriber-base of approximately 25,000 viewers including senior-level executives at development, management and timeshare-related travel companies. ResortTrades.com is typically rated in the top third of the first page by the major search engines when searching on timeshare industry related topics. Copyright© 2022 by Wilson Publications, LLC. All rights reserved. No part of this periodical may be reproduced without the written consent of Resort Trades. Resort Trades does not accept unsolicited freelance manuscripts, nor does it assume responsibility for their return. Resort Trades is published monthly, twelve times a year by Wilson Publications LLC, PO Box 1364, Crossville, TN 38557. PRINTED IN USA

4 October 2022 | 931-484-8819 | www.ResortTrades.com









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Auverusers
ARDA www.arda.org17
Capital Vacations www.capitalvacations.com32
Eck, Collins & Richardson www.erclegal.com
etceterainternational www.etcmb.com5
Global Connections www.exploregci.com17
Hammerhead Patented Performance www.hammerheadvac.com3
Lemonjuice Captial Solutions www.lemonjuice.biz2
Meridian Financial Services, Inc www.merid.com21
Publix Omnichannel www.publix.com31
RCI www.RCIAffiliates.com13
Resort Data Processing, Inc. www.resortdata.com19
Royal Basket Trucks LLC www.royal-basket.com9
Sena Hospitality Design, Inc www.senahospitality.com23
Send Me On Vacation www.sendmeonvacation.org9
SPI Software www.spiinc.com5
Steri-Fab www.sterifab.com9
The Contact Group www.thecontactgroupusa.com23
Towel Tracker www.toweltracker.com5
Trading Places International www.tradingplaces.com7
Vacatia Partner Services www.vacatiaparnerservices.com15
Viewpoint / Panorama www.viewpointweb.com11

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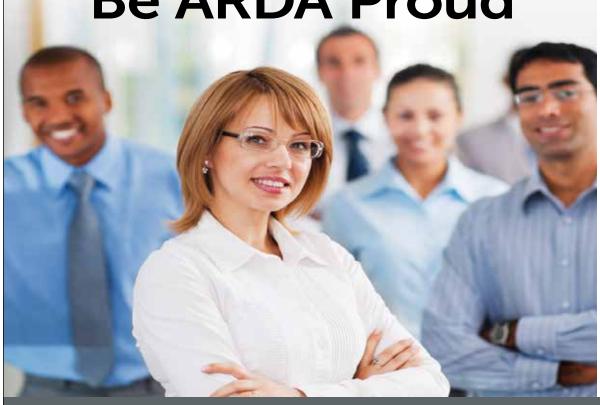
Stacy Dyer, CMCA, AMS Senior Managing Director, East Region (843) 637-7181 sdyer@allianceassociationbank.com

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Grand Pacific Resorts Management



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Meridian Financial Services is a sophisticated third-party collection agency able to service whole and partial portfolios.

Services include:

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- No-Cost-to-Client Recovery Program
- Customized Industry Collection Strategies
- Credit Reporting
- Skiptracing
- Online Services
- Credit & Collection Consulting

Meridian is a veteran of the vacation ownership industry. We understand the impact of bad debt, as well as the importance of keeping your owners' accounts current, and preserving their confidence in the purchase decision.



To learn, at no cost, how Meridian can work for you, please contact:

Greg Sheperd, president, at 866.294.7120, extension 6705; GSheperd@merid.com

Zaida Smith, vice president, international sales, at 866.294.7120, extension 6747; ZSmith@merid.com

Creative Marketing Incentive

Lemonjuice

LOC USA

MEMBERS DIRECTORY



WithumSmith+Brown, PC

200 S Orange Ave, Ste 1200 Orlando, FL, 32801 tel: 407.849.1569 Website:

www.withum.com/industries/hospitality
Specialty: Withum is a forward-thinking,
technology-driven advisory and accounting
firm, committed to helping clients in the
hospitality industry be more profitable,
efficient, and productive. With office locations
in major cities across the country, and as
an independent member of HLB, the global
advisory and accounting network, Withum
serves businesses and individuals on a localto-global scale. Our professionals provide the
expert advice and innovative solutions you
need to Be in a Position of Strength.

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LOC USA

348 US-11 Champlain, New York, 12919 tel: 800-724-5904

Website: https://usaloc.com/

Specialty: We supply electronic hotel safes, minibars & fridges to more than 10 000 satisfied clients throughout North America, the Caribbean & Europe.

LOC USA leads the market by striving for excellence in product quality and by continuing to introduce innovative products. We are proud to offer advanced technology solutions as well as environmentally friendly and affordable products to our clients in the hospitality industry.

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Architectural Concepts

3958 1st Ave San Diego, CA 92103 tel: 619.531.0110

Website: www.4designs.com
Specialty: Located in San Diego, California,
Architectural Concepts Inc. is a full-service
design firm offering Architecture and
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Planning, Programming, and Brand Identity
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Building Residential Design. From dream
to final construction, we focus on satisfying
the goals of our clients by bringing design
concepts to life. We excel in customizing our
services to set your project up for success!!

COLLECTION SERVICES



FAIRSHARE SOLUTIONS

Fairshare Solutions

529 Seven Bridges Road, Suite 300 Stroudsburg, Pennsylvania, 18301 tel: 570.252.4044

Website: www.Fairshare.Solutions
Specialty: Sometimes there is more than
one Reason for a delinquency or default. At
Fairshare we have the sophistication, experience, sales, and customer service skills
needed to solve them all. Diligent contact is
key. We go far beyond the 'Agency' model
of just 'dialing for dollars'. We also bring
empathy, data mining, customer care, and an
understanding of your bottom line. We don't
just collect accounts, we collect customers.
So as we succeed in recovering more of your
delinquent and written-off portfolios, you will
succeed in retaining valuable customers!

COLLECTION SERVICES

MERIDIAN Financial Services

Meridian Financial Services Inc.

1636 Hendersonville Rd, Ste 135 Asheville, North Carolina, 28803 tel: 866.294.7120 ext. 6705 Website: www.merid.com

Specialty: Meridian Financial Services, Inc. is a sophisticated third-party collection agency able to provide service to the whole and partial portfolios. Meridian understands the impact of bad debt, as well as the importance of keeping your owners' accounts current, and preserving their confidence in the purchase decision. Services include third-party collections for domestic and international clients, no-cost-to-client recovery programs, customized industry collection strategies, credit reporting, skip tracing, on-line services, and credit and collection consulting.

COMPUTERS & SOFTWARE



RNS Timeshare Management Software

410 43rd St W, Bradenton, Florida, 34209 tel: 941.746.7228

Website:

www.TimeshareManagementSoftware.com Specialty: Designed for legacy fixed and floating time resorts, our software solution streamlines the reservation and accounting functions for timeshare resorts. Plus our responsive On-Line Booking module allows you to show the weeks available to rent (owner or association weeks) on your web site for booking by the traveler. Includes A/R module to invoice and collect owner fees. One simple package to automate your existing timeshare resort.

CUSTOMER RETENTION



FAIRSHARE SOLUTIONS

Fairshare Solutions

529 Seven Bridges Road, Suite 300 Stroudsburg, Pennsylvania, 18301 tel: 570.252.4044

Website: www.Fairshare.Solutions Specialty: Sometimes there is more than one Reason for a delinquency or default. At Fairshare we have the sophistication, experience, sales, and customer service skills needed to solve them all. Diligent contact is key. We go far beyond the 'Agency' model of just 'dialing for dollars'. We also bring empathy, data mining, customer care, and an understanding of your bottom line. We don't just collect accounts, we collect customers. So as we succeed in recovering more of your delinquent and written-off portfolios, you will succeed in retaining valuable customers!

EXCHANGE COMPANIES

RCI

RCI GGGS NI

9998 N Michigan Rd Carmel, Indiana, 46032 tel: 702.869.9924 Website: www.rci.com

Specialty: RCI is the worldwide leader in vacation exchange with approximately 4,500 affiliated resorts in more than 100 countries. RCI pioneered the concept of vacation exchange in 1974, offering members increased flexibility and versatility with their vacation ownership experience. Today, through the RCI Weeks® program, the week-for-week exchange system, and the RCI Points® program, the industry's first global points-based exchange system, RCI provides flexible vacation options to its over 3.8 million RCI subscribing members each year.

TRADING PLACES Vacations beyond expectations

Trading Places International

25510 Commercentre Dr Lake Forest, California, 92630 tel: 800.365.1048

Website: www.tradingplaces.com
Specialty: At Trading Places (TPI),
customer service isn't just a friendly voice;
it's offering what our members really
want. TPI recognizes the outstanding
performance of the vacation ownership
industry and has developed, for over 40
years, a collection of vacation products
and services which vacation owners,
developers, and resort associations
consider truly valuable – including our
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allowing members to trade through TPI with
no annual fee.

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Royal Basket Trucks

201 Badger Pkwy Darien, Wisconsin, 53114 tel: 800.426.6447

Website: www.royal-basket.com Specialty: Royal Basket Trucks® Inc., an American manufacturer offers a full line of quality carts designed for use in the Hospitality Resort environments with solutions meeting the needs in Pools, Spas, Laundry, Housekeeping, Shipping/ Receiving, Waste and Recycling just to name a few. All products are made to order allowing you to put the right cart for the job in your environment. Branding, labeling, modifications and custom functionality is all possible when you work with Royal Basket Trucks®.

FINANCIAL SERVICES



Alliance Association Bank

717 Old Trolley Rd Summerville, South Carolina, 29485 tel: 888.734.4567 Website:

www.allianceassociationbank.com
Specialty: Alliance Association Bank is
designed to provide a dynamic portfolio
of financial services specific to the
Timeshare HOA industry. Our products
provide a blueprint to accelerate efficiency,
reduce costs and increase revenue.
AAB's desire is to be your business
partner by continuously offering the
innovative solutions necessitated by the
Timeshare HOA industry. To learn more
about AAB's services, please visit www.
allianceassociationbank.com or call Stacy
Dyer at 843-637-7181.



Vacatia Partner Services

2840 Fairfax St, Ste 219 Denver, Colorado, 80207 tel: .720.335.8983

Website: vacatiapartnerservices.com Specialty: Vacatia Partner Services is dedicated to the success of legacy resorts and their vibrant owner communities. Our customer-centric products and technologies help resorts increase owner engagement, attract new members, and finance property renovations. Our team of seasoned timeshare professionals partners with HOAs and property managers to increase owner satisfaction and improve your resort's economic health with no risk or upfront fees. Connect with us and see what a fresh approach really means.

FINANCIAL SERVICES

FINANCIAL,LLC

White River Financial LLC

2800 Green Mountain Dr Building 1, Suite D Branson, Missouri, 65616 tel: 417.348.1055 ext. 251

Website: www.whiteriverfinancing.com Specialty: White River Financial provides loans ranging from \$500,000 to \$10,000,000 and beyond. With experienced onsite principals, our focus is providing personalized service, entrepreneurial decision-making processes to effi ciently finalize challenging financing deals, and exceptional customer service. Our qualified team is versatile in offering loan servicing as well as alternative finance options. Deals are typically closed within a 3 to 5-week timeframe, after receiving a complete loan package. White River Financial is a great financing resource known for reliability and valuing client needs

HOA & STAKEHOLDERS COMMUNICATIONS RESULTS



TWOB LLC

1500 Town Plaza Court, Florida, 32708 tel: 407.366.1573

Website: www.towb.life

Specialty: TWOB LLC - a place, a people, a company that timeshare owners and boards can go to for simple conversation, honest answers to hard questions within a background of decades of management, sales, timeshare repurpose/redevelopment, and overall hospitality experience. Licensed broker 34 states, 40 years Hospitality Experience, and references 2nd to none. We would be honored to be a part of your team.

HOUSEWARES, LINENS & ROOM SUPPLIES



etcetera ... international

820 Lumber St Myrtle Beach, SC, 29577 tel: 843.839.3278

Website: www.etcmb.com Specialty: From Housewares, to include small appliances, dinnerware and glasses, bed and bath wares, and other accessories for the lodging and hospitality industry, etcetera ... international is a one-call source for everything to stock and replenish your rental unit or hotel room. Representing quality manufacturers, we offer very competitive pricing and the assurance that our service is among the most courteous, efficient, and convenient you'll ever experience!

LANDSCAPE AMENITIES



The Brookfield, Co.

4033 Burning Bush Rd Ringgold, GA, 30736 tel: 706.375.8530

Website: www.thebrookfieldco.com

Contact: Hilda Jones

Specialty: The Brookfield Co. designs and manufactures fine concrete landscape furnishings. Offering 70+ styles/sizes of planters plus fountains, benches, finials, and stepping stones, this company provides the best in customer service. All products are hand-cast and finished in fiber-reinforced. weather durable concrete. Many beautiful finishes are offered. Custom work is available. Still run by the two founders and designers, the 30 yr. old Brookfield Co. sells direct to landscape professionals, developers, and retailers. Site delivery nationwide

LEGACY TIMESHARE SOLUTIONS



Everest NightBridge

199 S Los Robles Ave Pasadena, CA 91101 tel: 818.384.0925

Website: www.everestnightbridge.com Specialty: Everest Nightbridge is a source of capital for legacy timeshare resorts. Our mission is to sit on the Owners' side of the table and explore the best options for the future of the resort. We are not a property manager. We invest capital to achieve the goals set by the Owners and property managers. Everest has 26+ years' experience with owning, renovating, restructuring, refinancing and selling shared ownership residential income properties. Our focus includes strategic evaluation, simplifying the ownership structure, and investing capital on behalf of the owners. Please call us and learn why we are different from any service provider currently in the legacy timeshare world.

egacy Solutions

Legacy Solutions International

70 Brickyard Rd, Unit 10 Essex, VT, 05452 tel: 802.373.5068

Website: legacysolutionsinternational.com Specialty: Legacy Solutions International, LLC, founded by Ron Roberts, a 40-year timeshare industry veteran, delivers custom solutions that generate revenues for resort HOA's and managers facing threatening "legacy" issues. Most programs are ZERO out-of-pocket cost! Bring a smile back to your bottom line with effective and proven strategies for maintenance fee delinquencies, asset recapture, standing inventory sales, points programs, webinars, property management, legal & trust services, and even energy efficiency rebates! Contact rirobertssmg@aol.com.

LEGACY TIMESHARE SOLUTIONS



Lemonjuice Capital Solutions

7512 Dr Phillips Blvd. Suite 50-345 Orlando, FL, 32819

tel: 863.602.8804

Website: lemonjuicesolutions.com Specialty: Lemonjuice is more than a professional, full-service resort management company. We are a solutions-based organization presenting an array of unique options that focuses on the resort and what is best for owners including strategic planning and delivering good outcomes. Our leadership and management team are experienced and disciplined timeshare and real estate professionals seeking the best outcomes for all. Unlike other management companies, we are solutions-focused and will invest capital in the Association to achieve goals that work. At Lemonjuice, we put owners first while understanding we serve at the pleasure of our Boards.

TRUPOINTS CLUB

TruPoints Club

2777 N Poinciana Blvd Kissimmee, FL, 34746 tel: 610.881.4165

Website: www.trupoints.club

Specialty: Generate Cash Flow/Repurpose Inventory: TruPoints Club is your solution to boost sales, reactivate members, reposition owners, and repurpose inventory. TruPoints Club is a points-based travel club with the power to generate revenue for legacy resorts. TruPoints Club is a proud member of Interval International which allows their travel club members the benefits of enrollment in the Club Interval Gold exchange program. Contact our Senior Marketing Director, Frank Febbo, at 610-881-4165 or email Frank@ TruPoints.Club

I definitely look at every page of Resort Trades each month to see what is happening in the industry. I find it very informative and know that others on my team are reading it. too."

Jon Fredricks, CEO Welk **Resorts LLC**

LEGACY TIMESHARE SOLUTIONS



Vacatia Partner Services

Vacatia Partner Services

2840 Fairfax St, Ste 219 Denver, Colorado, 80207

tel: .720.335.8983

Website: vacatiapartnerservices.com Specialty: Vacatia Partner Services is dedicated to the success of legacy resorts and their vibrant owner communities. Our customer-centric products and technologies help resorts increase owner engagement, attract new members, and finance property renovations. Our team of seasoned timeshare professionals partners with HOAs and property managers to increase owner satisfaction and improve your resort's economic health with no risk or upfront fees. Connect with us and see what a fresh approach really means.

LENDING INSTITUTIONS



Colebrook Financial Company, LLC

100 Riverview Center, STE 203 Middletown, Connecticut, 06457 tel: 860.344.9396

Website: www.colebrookfinancial.com Specialty: Colebrook Financial Company, focusing on timeshare lending, provides hypothecation and other financing products for small and mid-sized developers and can offer loans in amounts ranging from \$100,000 to \$30 million or more. We have an innovative approach to financing with rapid turnaround, personal service, and no committees. You'll always talk to a principal: Bill Ryczek, Mark Raunikar and Tom Petrisko, each of whom has extensive timeshare lending experience.

WELLINGTON FINANCIAL

Wellington Financial

1706 Emmet St N Ste 2 Charlottesville, Virginia, 22901 tel: 434.295.2033 ext.117

Website: www.wellington-financial.com Specialty: Wellington Financial has financed the timeshare industry without interruption since 1981. Specializing in receivables hypothecation, inventory and development loans of \$10,000,000 and up, we've funded over \$8 Billion with our group of lenders. Focused solely on lending to resort developers, we are the exclusive Resort Finance correspondent for Liberty Bank. With 40 years of expertise in the vacation ownership industry, we lend to credit-worthy borrowers at attractive banks rates.

MEMBERS DIRECTORY

LENDING INSTITUTIONS



WHITEBRIAR FINANCIAL CORPORATION

Whitebriar Financial Corporation

575 Mistic Drive PO Box 764

Marstons Mills, MA, 02648

tel: 508.428.3458

Website: www.whitebriar.com Contact: Harry Van Sciver

Specialty: Receivables Financing. We can Lend or Purchase, including Low FICO, No FICO and Credit Reject. Fast Fundings of up to \$5 million. Non-Recourse Financing available, with no Holdbacks. We also Finance Inventory and HOA's and assist in Workouts. Resort Equity and Bridge Financing available

MANAGEMENT & OPERATIONS



Capital Vacations

9654 N Kings Hwy, Ste 101 Myrtle Beach, SC, 29572 tel: 843.449.6500

Website: capitalvacations.com

Contact: Alex S. Chamblin, Jr. Specialty: Capital Vacations, headquartered in Myrtle Beach, SC, is one of the largest and fastest-growing management, development, and timeshare vacation club companies in North America. The company is dedicated to creating quality vacations and offers an affordable, flexible travel program called Capital Vacations Club. As a hospitality management provider, Capital Vacations provides full-service hospitality management solutions to vacation ownership resorts, helping to promote and

support their long-term financial stability.

With more than 68 managed resorts and over 30 vacation club properties across

Capital Vacations is committed to delivering

memorable vacation experiences to owners

the United States and the Caribbean.

and guests.

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MEMBERS.RESORTTRADES.COM

MANAGEMENT & OPERATIONS



Getaways Resort Management

999 Fredensborg Canyon Rd Solvang, California, 93463 tel: 844.438.2997

Website: www.GetAwaysresorts.com Specialty: When you need winning strategies, not just promises from your resort management company, put GetAways more than 25 years of resort management experience to work for your resort. With close to 50,000 owners/ members under management in four countries, GetAways has a proven reputation for providing Game Winning Solutions.



Grand Pacific Resort Management

5900 Pasteur Ct. Ste 200 Carlsbad, California, 92008 tel: 760.827.4181

Website: www.grandpacificresorts.com Specialty: Grand Pacific Resorts creates experiences worth sharing for 80,000 owner-families and tens of thousands of loyal guests every year. With over 20 managed properties spanning from the pristine island of Kauai to the slopes of Park City to numerous top vacation destinations across California, the resort management company customizes its services to preserve the unique experience each location offers. For over three decades, owners and guests have valued heartfelt hospitality as they choose to vacation with Grand Pacific Resorts year after year.

LEMONJUICE

Lemonjuice Capital Solutions

7512 Dr Phillips Blvd, Suite 50-345 Orlando, Florida, 32819 tel: 863.602.8804

Website: lemonjuicesolutions.com Specialty: Specializing in professional, full-service resort and rental management, Lemonjuice delivers owner-centric options focusing on the individual resort's needs. LJS presents solutions concentrating on what is best for the resort and its owners including strategic planning. Our leadership and management team are experienced and disciplined timeshare professionals that understands innovation is key to operating a successful resort. Unlike other management companies, we are solutions focused and will invest capital in the Association to achieve the best outcomes for all. At Lemonjuice, we put owners first while understanding we serve at the pleasure of our Boards.

MANAGEMENT & OPERATIONS



Vacatia Partner Services

Vacatia Partner Services

2840 Fairfax St, Ste 219 Denver, Colorado, 80207 tel: .720.335.8983

Website: vacatiapartnerservices.com Specialty: Vacatia Partner Services is dedicated to the success of legacy resorts and their vibrant owner communities. Our customer-centric products and technologies help resorts increase owner engagement, attract new members, and finance property renovations. Our team of seasoned timeshare professionals partners with HOAs and property managers to increase owner satisfaction and improve your resort's economic health with no risk or upfront fees. Connect with us and see what a fresh approach really means.

vacation resorts international

Vacation Resorts International

25510 Commercentre Drive, #100 Lake Forest, California, 92630 tel: 863.287.2501

Website: www.vriresorts.com Specialty: Vacation Resorts International (VRI) is a full-service timeshare management company providing 35 years of innovation, success, best practices, and solutions to over 140 resorts throughout the United States. We have the resources and solutions to generate income for your resort through rentals, resales, and collections. We invite you to discuss your needs with us today!

MEMBERSHIP PRODUCTS



Vacatia Partner Services

Vacatia Partner Services

2840 Fairfax St, Ste 219 Denver, Colorado, 80207 tel: 720.335.8983

Website: vacatiapartnerservices.com Specialty: Vacatia Partner Services is dedicated to the success of legacy resorts and their vibrant owner communities. Our customer-centric products and technologies help resorts increase owner engagement, attract new members, and finance property renovations. Our team of seasoned timeshare professionals partners with HOAs and property managers to increase owner satisfaction and improve your resort's economic health with no risk or upfront fees. Connect with us and see what a fresh approach really means.

OUTDOOR AMENITIES



Kay Park Recreation Corp.

1301 Pine St.

Janesville, Iowa, 50647 tel: 800.553.2476

Website: www.kaypark.com

Specialty: Manufacturing "America's Finest" park equipment to make people-places people-friendly, since 1954! The product line includes a large variety of outdoor tables, benches, grills, bleachers, litter receptacles, drinking fountains, planters, pedal boats, and more!

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STERI-FAB

SteriFab

PO Box 41

Yonkers, 10710

tel: 800.359.4913

Website: www.sterifab.com

Specialty: Approaching its 50th year on the market. STERIFAB continues to set new standards as it continues to be the only EPA registered product that both disinfects and kills bed bugs and other insects. This ready to use product is available in all 50 States and is ready to use. Available in pints, gallons and 5- gallon containers. STERIFAB.COM

PET SANITATION



DOGIPOT

2100 Principal Row, Ste 405 Orlando, Florida, 32837 tel: 800.364.7681

that saves you money!

Website: www.dogipot.com Specialty: DOGIPOT® has numerous product designs made from various materials to help fit all of the possible needs of our customers in helping solve their dog pollution issues. We have the most aesthetically pleasing, commercially durable products on the market that are very economical. No one can match our experience, customer service, selection of products, or reputation in the market. DOGIPOT® products offer dependability

POOL & WATER FEATURES EQUIP. & MAINT.



Hammerhead Patented Performance

1250 Wallace Dr. Ste D Delray Beach, Florida, 33444 tel: 561.451.1112

Website: www.hammerheadvac.com Specialty: For 20 years, Hammer-Head has led the way in low-cost, safe, easyto-use manual pool vacuum systems. Our portable, rechargeable, battery powered vacuums are designed for speed and simplicity. Remove debris without using the filtration system and cut your pool vacuum time in half, without shutting down the pool. Hammer-Head cleaning units are made in America and are the #1 choice of military, cruise line, resort, fitness club, and city managers from Key West to Okinawa.



LaMotte Company

802 Washington Ave Chestertown, Maryland, 21620 tel: 800.344.3100

Website: www.lamotte.com/pool Specialty: The Mobile WaterLink® SpinTouch™ lab is designed to be used onsite. The precise photometer can measure 10 different tests in just 60 seconds to obtain perfect water chemistry. All the test results can be viewed on the touchscreen or can be transferred into our WaterLink Solutions PRO water analysis program. Achieve precision without timeconsuming test and clean-up procedures. Visit www.waterlinkspintouch.com for more information.

PREMIUMS



TravNow

150 Governors Square Peachtree City, Georgia, 30269 tel: 770.486.1181

Website: www.rsivacations.com/

Specialty: We have always been known as a high service travel fulfillment company that used tech - Today we have emerged as a Tech Company that provides travel fulfillment!

State-of-the-Art Hotel & Condo Platforms can integrate into your membership to encourage engagement.

Tech-Driven Premium Offerings to drive membership interest and engage prospects. Stop trying to build tech, it has no ROI we already have it for you! Call 770 486 1181 today! www.RSIVacations,com & TravCoding.com & TravNow

PUBLIC RELATIONS



GBG & Associates

121 Lakeshore Dr Rancho Mirage, California, 92270 tel: 760.803.4522

Website: www.gbgandassociates.com Specialty: Positioning Strategy, Placement and Reputation Management Let GBG create a positive platform for new business development and increase awareness. We provide resources and spearhead tailormade B2B or B2C strategic plans incorporating both paid and earned media, as well as social media campaigns and marketing collateral materials. We manage many moving parts for effective, comprehensive communication and reputation management programs. Three decades of vacation industry success.

RECEIVABLE FINANCING



WHITEBRIAR FINANCIAL CORPORATION

Whitebriar Financial Corporation

575 Mistic Drive PO Box 764

Marstons Mills, Massachusetts, 02648

tel: 508.428.3458

Website: www.whitebriar.com Contact: Harry Van Sciver

Specialty: Receivables Financing. We can Lend or Purchase, including Low FICO, No FICO and Credit Reject. Fast Fundings of up to \$5 million. Non-Recourse Financing available, with no Holdbacks. We also Finance Inventory and HOA's and assist in Workouts. Resort Equity and Bridge Financing available.

REFURBISHMENT & DESIGN



Hospitality Resources & Design, Inc.

919 Outer Rd. Ste A Orlando, Florida, 32814

tel: 407.855.0350

Website: www.hrdorlando.com

Specialty: Hospitality Resources & Design is a licensed interior design firm. Services include interior design, LEED AP, kitchen & bath, purchasing, project management, and installation. We strive to create longterm partnerships with clients by listening to and understanding their unique goals. The team uses its expertise to provide clients with innovative designs while completing projects on time and in budget. Regardless of scope or location, we are happy to travel to you to begin a successful collaboration.

RENTALS AND RESALE



SellMyTimeshareNow, LLC 8545 Commodity Cir Orlando, Florida, 32819 tel: 877.815.4227

Website: www.sellmytimesharenow.com Specialty: SellMyTimeshareNow.com is the largest and most active online timeshare resale marketplace worldwide. We provide a proven advertising and marketing platform to timeshare owners, while offering the largest selection of resales and rentals to buyers and travelers. With over 5.5 million visits to our family of websites and more than \$254 million in purchase and rental offers delivered to advertisers annually, we have been serving the needs of owners and non-owners alike since 2003.

Timeshares)nly

Timeshares Only LLC

4700 Millenia Blvd. Ste. 250 orlando, Florida, 32839 tel: 800.610.2734

Website: www.timesharesonly.com Specialty: Timeshares Only is a cooperative advertising company that has served the timeshare resale market for over 25 years. We connect timeshare buyers, sellers, and renters on our online resale platform. Timeshares Only also enhances the timeshare product value by providing owners with maintenance fee relief. numerous monetization options, and exclusive access to the largest selection of travel benefits at remarkable prices. It's a whole new timeshare resale experience.

Learn More About Each Company Online RESORTTRADES.COM



RENTALS AND RESALE



Vacatia Partner Services

Vacatia Partner Services

2840 Fairfax St, Ste 219 Denver, CO, 80207 tel: .720.335.8983

Website: vacatiapartnerservices.com Specialty: Vacatia Partner Services is dedicated to the success of legacy resorts and their vibrant owner communities. Our customer-centric products and technologies help resorts increase owner engagement. attract new membe rs, and finance property renovations. Our team of seasoned timeshare professionals partners with HOAs and property managers to increase owner satisfaction and improve your resort's economic health with no risk or upfront fees. Connect with us and see what a fresh approach really means.

RESALES



Bay Tree Solutions

115 Perimeter Center Place, Suite 860 Atlanta, Georgia, 30346 tel: 800.647.4130

Website: www.BayTreeSolutions.com Specialty: Bay Tree Solutions is an advertising and marketing company that specializes in assisting owners to resell their vacation ownership interests at a fair price. By avoiding desperate sellers and distressed properties and by using our consultative method, for eleven years we have repeatedly guided clients who sell for prices 30-to-50 percent higher than our closest competitors. Bay Tree provides resort operators, as well as servicing and collection agencies, with a trusted ally.

SALES TRAINING



SHARI LEVITIN ShariLevitin.com

Levitin Group

P.O. Box 683605, Park City, UT, 84068 tel: 435.649.0003

Website: www.sharilevitin.com Specialty: Shari Levitin is the author of the bestseller, Heart and Sell, a frequent contributor to Forbes, CEO Magazine, Huffington Post, and guest lecturer at Harvard. Shari started in the timeshare industry in 1997, and her team has increased revenues for companies like Wyndham, Hilton, and RCI in over 40 countries.

Recently, Shari has been recognized as one of the:

- Top 10 Voices in Sales for LinkedIn
- Top 20 Sales Experts in the Salesforce documentary, "The Story of Sales."
- Top 50 Keynote Speakers
- 38 Most Influential Women in Sales https://www.linkedin.com/in/sharilevitin

MEMBERS DIRECTORY

SOFTWARE



Digital Rez International Inc

Warrens Park Dr

Clermont, Saint Michael, BB11157

tel: 246.436.3739

Website: www.digitalrez.com/ Specialty: The Digital Rez Group is a global organization consolidated behind the

RezExpert Software System.

With offices in Canada, Barbados, and Australia, Digital Rez has been operating for over 30 years providing solutions to the accommodation and hospitality sector worldwide. Specializing in enterpriselevel centralized Property Management Systems, and comprehensive Membership management for large networks and single resorts with exclusive points and rules management.



Maestro PMS

8300 Woodbine Ave Markham, Ontario, L3R 9Y7 Canada tel: 905.940.1923

Website: maestropms.com Specialty: Ideally suited for independent full-service hotels, resorts, conference centers, and multi-property groups, Maestro can handle your complex PMS, Spa, Vacation Rental, and Sales and Catering requirements. With over 20 integrated modules on a single database backed by unparalleled support, it is the preferred PMS of an international clientele. A Web Browser solution on-premise or cloud, Maestro enhances the guest journey with a touchless, mobile and sophisticated personalized experience. Contact us to learn more.



RNS Timeshare Management Software

410 43rd St W

Bradenton, Florida, 34209 tel: 941.746.7228

Website:

www.TimeshareManagementSoftware.com Specialty: Designed for legacy fixed and floating time resorts, our software solution streamlines the reservation and accounting functions for timeshare resorts. Plus our responsive On-Line Booking module allows you to show the weeks available to rent (owner or association weeks) on your web site for booking by the traveler. Includes A/R module to invoice and collect owner fees. One simple package to automate your existing timeshare resort.

SOFTWARE



SPI Software

444 Brickell Ave, Suite 760 Miami, Florida, 33131 tel: 305.858.9505

Website: www.spiinc.com

Specialty: SPI is the preferred software for selling and managing timeshare properties, vacation ownership clubs, and resorts. SPI's Orange timeshare software is a comprehensive suite of services that includes sales and marketing, property management, billing maintenance, and more. SPI is a global company with our software installed on five continents providing a breakthrough product based on over 40 years of industry experience. This includes an advanced user interface, all major integrations, and cloud-based extendable applications.



Viewpoint

6277 Sea Harbor Dr., Orlando, FL, 32887 tel: 305.491.2850

Website: viewpointweb.com

Specialty: @Work International is an IT company that has been providing software to the Timeshare Industry for over 30 years. Viewpoint is currently used by more than 100 Resorts / Clubs globally.

Market Penetration: Viewpoint is used in over 85% of Australian & New Zealand resorts. And expanding globally with Resorts / Clubs using Viewpoint in the United States, India, Bali, Thailand, Greece, Egypt, the United Kingdom and many more.

STRATEGIC PLANNING



Everest NightBridge

199 S Los Robles Ave Pasadena, CA, 91101 tel: 818.384.0925

Website: www.everestnightbridge.com Specialty: Everest Nightbridge is a source of capital for legacy timeshare resorts. Our mission is to sit on the Owners' side of the table and explore the best options for the future of the resort. We are not a property manager. We invest capital to achieve the goals set by the Owners and property managers. Everest has 26+ years' experience with owning, renovating, restructuring, refinancing and selling shared ownership residential income properties. Our focus includes strategic evaluation, simplifying the ownership structure, and investing capital on behalf of the owners. Please call us and learn why we are different from any service provider currently in the legacy timeshare world.

STRATEGIC PLANNING



Lemonjuice Capital Solutions

7512 Dr Phillips Blvd, Suite 50-345 Orlando, Florida, 32819 tel: 863.602.8804

Website: lemonjuicesolutions.com Specialty: Lemonjuice delivers

comprehensive professional management, strategic planning, and the resources needed to execute those plans for Association Boards and Managers. Unlike typical management companies, Lemonjuice will invest capital with the Association to help it achieve its goals. Services include strategic analyses; rental distribution, revenue management, and channel management; Resort technologies including operating systems, websites, and tools; professional resort management and accounting; title and roster reconciliation; sunset management; and Project restructuring and repositioning. Give your owners options!

TECH SOLUTIONS



TravNow

150 Governors Square Peachtree City, GA, 30269

tel: 770.486.1181

Website: www.rsivacations.com Specialty: We have always been known as a high service travel fulfillment company that used tech - Today we have emerged as a Tech Company that provides travel

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fulfillment!

Tech-Driven Premium Offerings to drive membership interest and engage prospects. Stop trying to build tech, it has no ROI - we already have it for you! Call today! TravCoding.com & TravNow

TOWEL SERVICES



Towel Tracker

950 Vitality Dr. NW, Suite A Comstock Park, MI 49321 tel: 616.325.2060

Website: toweltracker.com

Specialty: Towel Tracker enables you to control and simplify your towel service while increasing your bottom line through recurring savings on status quo expenses you no

longer will pay!

On the surface level, guests simply swipe their room key to access as many towels as they want. Every towel taken is then invisibly tracked (via unique ID) and assigned to that guest's account. Upon return to the system receptacle, towels are automatically cleared from that account. Replacement costs for unreturned towels can be set to automatically roll into the guest's final room invoice as individual line items.

TRADE ASSOCIATIONS



1201 15th St NW. Ste 400 Washington, District of Columbia, 20005 tel: 202.371.6700

Website: www.arda.org

Specialty: ARDA is the face of vacation ownership. Based in Washington, D.C., the American Resort Development Association (ARDA) is the trade association for the timeshare industry. ARDA's membership comprises over 500 companies (both privately held firms and publicly traded corporations), which house 5,000-plus individual ARDA members. ARDA's active, engaged members have extensive experience in shared ownership interests in leisure real estate.



C.A.R.E. (Cooperative Association of Resort Exchangers)

P.O.Box 2803 Harrisonburg, Virginia, 22801 tel: 800-636-5646 (U.S. & Canada) 540-828-4280 (Outside U.S. & Canada)

Website: www.care-online.org Specialty: Established in 1985, C.A.R.E. is one of the industry's leading associations in ethical standards and value propositions. Its internationally diverse member base includes Resort Developers, Management and Exchange Companies, HOA's, Travel Clubs and Wholesalers as well as industry suppliers bringing value-added revenue enhancement opportunities. Companies that possess rentable inventory or seek inventory for fulfillment set the foundation of C.A.R.E. with multiple advantageous scenarios for securing client vacations, increased inventory utilization and heightened yield management

TRAVEL CLUBS



Global Connections, Inc.

5360 College Blvd, Ste 200 Overland Park, Kansas, 66211 tel: 877.995.3771

Website: www.exploregci.com Specialty: Established leader in the vacation industry offering its premier travel club, Global Discovery Vacations, through a sales distributorship channel; componentbased travel and leisure benefits; exit and affinity programs. GCI is the developer of resorts in California, Colorado, Florida, and Tennessee: owns/leases multiple resort condominiums throughout the U.S., Canada, Mexico and Caribbean. From having your own travel club sales distributorship to strengthening loyalty with your members and employees, GCI has the solution you need.

MEMBERS DIRECTORY

TRAVEL INCENTIVES



Creative Marketing Incentive Group Inc

1968 S Coast Hwy #810 Laguna Beach, California, 92651 tel: 619-777-5577

Website:

www.creativemarketingincentives.biz Specialty: At Creative Marketing Incentives, we take pride in helping businesses 10X their leads, sales, and brand through leveraging the power of the gift of giving and providing the go-to platform to distribute an UNLIMITED amount of high perceived value incentives - on and offline.

ASK how you can get **RESULTS** quickly using our CLASSIFIEDS.

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Fairshare knows how to increase your collections, recover lost members, re-energize remaining members, and most importantly - create a solid financial future for your resort.

Our Fairshare team loves timesharing. We have spent most of our lives in the resort business, and we all have 'grounds-up' experience. One of our favorite missions is assisting HOA's, Management Companies and helping Legacy Resorts.













Viewpoint

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